



# Everett Police Department

45 Elm St, Everett, MA 02149

## Analytical Report





# A Message from the Chief

---

On behalf of the Everett Police Department, I would like to present to you the first in a series of products to be released covering the department's activities in 2023. This release will be followed up with a series of products each featuring a unit within the department. As we look back and reflect on the year, I do so with great pride and admiration for the men and women of the Everett Police Department.

We have built back our ranks and are prepared to meet the needs that we may face in our community. I've been impressed with the young men and women that continue to join our ranks. They come to work with a positive attitude, conduct themselves as professionals, they reflect the community they serve, and are very much a part of the community. Our officers can be seen everywhere in the community participating in almost every facet of life in Everett.

In the era of the recent POST Commission (Police Officer Standards & Training), we are now in the last third of our department getting certified. After the final group of officers is certified in the Summer of 2024 that will complete our department and begin a three-year cycle of certification.

Overall, this year we have seen an increase in package thefts, identity theft, swindling, and a big increase in narcotics violations. That increase is due to a re-commitment to keep our streets clean and some very proactive policing. On the other hand, we have noted decreases in robbery, vandalism, stolen motor vehicle parts, burglary, and credit card fraud. Violent crime has been held in check, and we continue to identify ways to work with the community to solve problems. We continue to put a heavy emphasis on quality-of-life issues as those are the ones that we know are most important to people. We know that there are always going to be struggles and problems for many who are suffering from alcohol & drug addiction, mental health crisis, homelessness, and other societal issues. We will always be the safety net to help those that need it.

As many of you know, I had announced my retirement in November 2023. Coming up on over 32 years of service, with 20 years as your Chief I believe it is time for me to move on to the next chapter of my life. It has been a difficult decision as my family has been policing the streets of Everett since 1926, and I have loved my time here policing in Everett. In the last five years, my brothers Paul and John as well as my sister Regina had all reached retirement age and slowly began to depart. As the old saying goes – all good things must come to an end! We were all very proud to serve and protect the community and although, I will be gone, I will always watch over the City of Everett like a sheepdog watching over the herd. I will always be grateful for the opportunity that I have had to be your Police Chief. It has been the greatest honor of my professional career, and I have no regrets. Lastly, I'd like to thank the men and women of the department as they are the ones that get things done on a daily basis to keep our city safe. Peace to all of you. Hope to see you around.

Sincerely,

A handwritten signature in dark ink, appearing to read "S. A. Mazzie".

Steven A. Mazzie  
Chief of Police



# 2023 Year End Stats & Department Overview

The mission of the Everett Police Department is to provide community-oriented law enforcement designed to protect life and property, maintain order, and ensure fair and equal treatment for all. The Department's core values are professionalism, respect, integrity, dedication, and excellence. As part of our mission statement and values, the Department will release annual reviews. The first review will cover calls for service, arrests, crime statistics and trends, and an overview of Encore.

This release will be followed up with "at a glance" products featuring our division activities. These highlighted divisions will include support services, traffic, patrol, criminal investigations, and special criminal investigations. To see more detailed information on officer memorials, promotions, the Department layout, awards, fundraisers, and community initiatives, please see our past annual reports and visit us on our social media platforms. Past reports are available on the Department's ([www.everettpolicema.com](http://www.everettpolicema.com)).

## Department Staffing

### Diversity Data

Female: 15 (12.2%)  
Black: 6 (4.8%)  
Hispanic/Latino: 17 (13.8%)  
Veterans: 44 (35.7%)

Total Operational Strength:  
122 Sworn

Chief: 1

Captain(s):  
5

Lieutenant(s):  
9

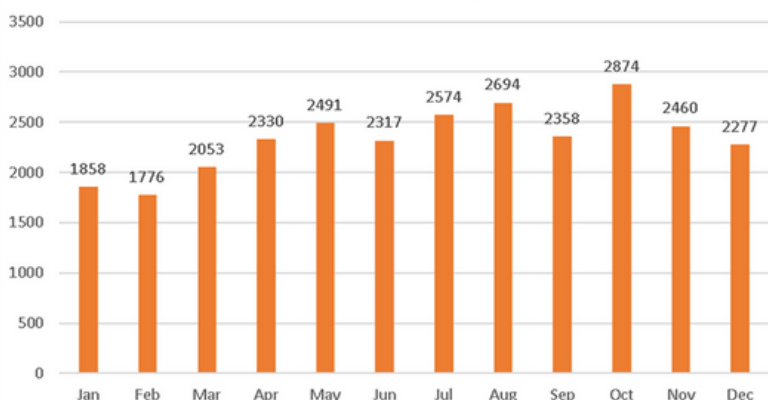
Sergeant(s):  
13

Patrol: 94  
(including 2 new hires)

Student Officer(s): 1  
(not included in total count)

The department logged 28,000+ calls for service in 2023. The chart below depicts the breakdown of these calls by month: 28,060+ calls/activities (including 911 calls, directed patrols, traffic issues, etc.). This is an increase of over 3,000 calls from 2022. In 2023, there was a 9% increase in directed patrols, a 41% increase in reported traffic violations, a 31% increase in general requests for information, and a 20% increase in parking comp-general. Overall, 12% more reports were written in 2023 than in 2022.

2023 Calls For Service by Month



Over 4,145 of the calls received in 2023 were documented as incidents requiring reports. During this period, the department arrested 761 adults and 28 juveniles and responded to 1,445 motor vehicle accidents. EPD placed an additional 7 people into Protective Custody.

- 30,680+ unique action codes were utilized (each call can have more than one incident type attached).
- February was the quietest month, with 1,776 calls taken, while October was the busiest month, with 2,874 calls taken.



SERVING WITH PRIDE  
SINCE 1870

## 2022 and 2023 Top 10 Calls for Service Locations

Location - 2022	# of Calls
Encore Boston Harbor(1 Broadway)	737
Walgreens & Glendale Square Lot	674
Swan Street Park	335
Mystic & Bow St*	319
7-11 (188 Chelsea St)	246
Gateway Mall	197
Karma Lounge	196
Cambridge Health Alliance	162
Rivergreen Dr	162
Glendale Park	150

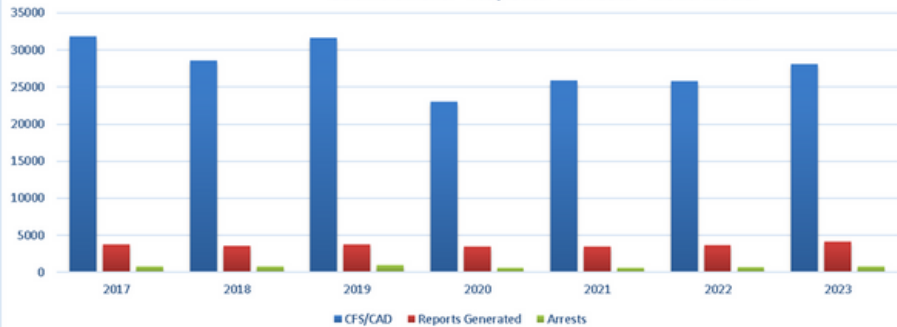
Location - 2023	# of Calls
Encore Boston Harbor(1 Broadway)	776
Walgreens & Glendale Square Lot	728
Mystic & Bow St*	400
Gateway Mall	365
Congregation Tifereth	342
Swan Street Park	190
Glendale Park	167
Rivergreen Dr	163
Everett High School	135
Cambridge Health Alliance	124

### Notes on top three locations:

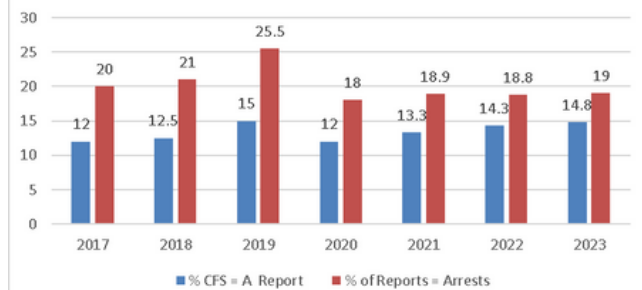
- Encore Boston Harbor / 1 Broadway - After accounting for directed patrol, transportation provided, and adult arrests, officer walk and talk with the public represented the next most common CFS type. Please see page 4 of this report for a more thorough discussion of Encore-related activity during 2023.
- Walgreens – Directed patrols account for 62% of the CFS to Walgreens and its surrounding parking lot. After accounting for these calls, the most common CFS type included officer walk and talk, general medical care, general disturbances including loitering, and motor vehicle violations.
- Swan Street Park – Directed Patrol accounted for 79% of all CFS to Swan Street Park. After accounting for these calls, the most common CFS was for general disturbances and juvenile matters.

\* The majority of the CFS at Mystic St & Bow St in 2022 and 2023 were Directed Patrol or Motor Vehicle Violations - related given the high volume of traffic at that intersection and patrols at the abutting parking lots.

Count of CFS - Reports - Arrests - 2017-2023



% of CFS that Generated a Police Report and % of Those Police Reports Resulting in Atleast 1 Arrest



Citywide in 2023, the department arrested 789 people (On-sight/straight arrest) and filed 1630 charges on these straight arrests. Approximately 44% of those arrested were white, 22% were black, 1% were Asian, 27% were Hispanic, 2% were Middle Eastern, and 3% were of unknown race. 81 % of the parties arrested were male. Six of these arrests were individuals on an immigration customs (ICE) detainer. The top 5 charges on arrests were – straight warrants, assault and battery on a family member, trespassing, disorderly conduct, and assault and battery.

### Additional Information

In 2023, EPD responded to a total of 97 confirmed Medical Overdose calls for service. The table below outlines overdoses over the past four years.

	2020	2021	2022	2023
<b>Total</b>	90	104	78	97
<b>Fatalities</b>	8	15	9	13

Effective as of October 2022, Officer Nicole O'Donnell has been newly assigned as a Community Outreach Officer (COO) working under the Operations Division. Officer O'Donnell acts as liaison between community members and other support elements within the community such as Everett's City's Road Map to Recovery Program via Everett Fire, Family Resource Center, etc., on a needed basis.





# Encore Boston Harbor



During 2023, the EPD responded over 1,260 times to Encore Boston Harbor at 1 Broadway or the adjacent parking lots at Bow and Mystic Street. Note that not included in these calls are over 40 calls that occurred at an additional address not located at Encore or the adjacent parking lots but can be attributed to the casino. For example, several reports were taken where the victim reported being a victim of a crime at the casino but filed the report at EPD or from their home. Additionally, there were CFS involving motor vehicles of Encore property but driven by patrons of Encore. On several occasions, EPD assisted Encore staff with issues such as theft from their motor vehicles parked off property or theft of employee property with suspects being located or tracked off property.

In 2023, the EPD conducted over 4,475 directed patrols city-wide. 728 directed patrols, or about 16.3%, were recorded at Encore OR Encore-impacted locations such as the parking lots. There were 725 walk-and-talks completed city-wide—70, or about 10%, were at Encore.

All CFS 2023- By Type at Primary Encore Locations – including 1 Broadway St or “Encore” or “Encore Boston Harbor”, Mystic at Bow, Mystic at Robin, Lynde at Robin— 1,262 total CFS- or about 4.5% of the total CFS for the year were at the addresses outlined below.

ALL CFS by CAD code– 2023 taken by EPD that involved Encore or Encore property/MVs or Encore Patrons citywide – 1,305 total CFS -4.7 % of the total CFS involved a primary Encore location or had a nexus to Encore.

Location	Count of CFS
<b>Grand Total</b>	<b>1304</b>
1 Broadway or Encore or Encore	776
Mystic at Bow	400
Lynde at Robin	39
Bow at Broadway	31
Mystic at Robin	15
<b>Total of Main Encore Locations</b>	<b>1262</b>
All other addresses	43

Looking across the 1,305 CFS that occurred at Encore or involved Encore patrons or property – 119 of these CFS resulted in at least 1 arrest – based on CAD data.

Looking at the other involved addresses (not the primary one as defined above, but involving Encore patron or Encore Property elsewhere) there were at least 5 additional arrests made (count of CAD entries showing at least 1 arrest, not count of arrested parties) – these 5 arrests and tied cases were located and reviewed and are included in the arrest review below. \* 3 of these were OUI – defendants came from Encore, 1 was trespass of an Encore employee who had been let go, the last was Disorderly Conduct arrest at the casino.

There were 108 straight arrests and 5 summonsed people who could be determined to be at Encore (plus the 5 additional straight arrests referenced above). Approximately 13.6% (or 14.3%, including the 5 additional arrests tied to Encore) of straight arrests occurred at Encore. No PC arrests, hearings, or warrant arrests tied to Encore were located.



Offense Type	2018	2019	2020	2021	2022	2023	5 Yr. Avg 2018- 2022	5 Yr. % Change btw 5yr. Avg vs 2023	1 Yr. % Change 2022 vs 2023
<b>Total</b>	1670	1714	1716	1579	1630	1784	1662	7%	9%
Murder and Nonnegligent Manslaughter	1	3	0	1	2	0	1	-100%	-100%
Negligent Manslaughter	0	1	0	0	0	0	0	-100%	NC
Kidnapping/Abduction	1	4	4	1	4	2	3	-29%	-50%
Rape	17	18	23	24	21	21	21	2%	0%
Sodomy	0	0	2	0	1	0	1	-100%	-100%
Sexual Assault With An Object	0	1	1	0	1	1	1	67%	0%
Fondling	9	12	5	15	8	14	10	43%	75%
Incest	1	0	1	0	0	0	0	-100%	NC
Statutory Rape	0	1	0	0	1	3	0	650%	200%
Aggravated Assault	122	201	141	105	122	155	138	12%	27%
Simple Assault	112	128	126	142	163	152	134	13%	-7%
Intimidation	84	89	97	88	116	141	95	49%	22%
Arson	1	1	1	0	2	0	1	-100%	-100%
Bribery	0	0	0	0	1	0	0	-100%	-100%
Burglary/Breaking & Entering	114	110	78	70	95	71	93	-24%	-25%
Counterfeiting/Forgery	10	8	6	2	6	5	6	-22%	-17%
Destruction/Damage/Vandalism of Property	242	212	243	249	223	210	234	-10%	-6%
Embezzlement	2	1	1	1	0	1	1	0%	NC
Extortion/Blackmail	3	0	4	0	3	2	2	0%	-33%
False Pretenses/Swindle/Confidence Game	25	38	51	46	29	47	38	24%	62%
Credit Card/Automatic Teller Fraud	85	71	33	39	28	42	51	-18%	50%
Impersonation	5	2	2	8	4	9	4	114%	125%
Welfare Fraud	0	0	8	1	2	3	2	36%	50%
Wire Fraud	8	3	8	12	8	8	8	3%	0%
Identity Theft	22	41	82	45	43	71	47	52%	65%
Hacking/Computer Invasion	NA	3	1	0	1	2	1	60%	100%
Robbery	40	21	19	12	19	15	22	-32%	-21%
Pocket-picking	3	3	3	1	3	4	3	54%	33%
Purse-snatching	9	5	2	6	4	6	5	15%	50%
Shoplifting	130	153	131	117	137	192	134	44%	40%
Theft From Building	29	44	30	26	34	51	33	56%	50%
Theft From Coin Operated Machine or Device	2	0	0	0	0	0	0	-100%	NC
Theft From Motor Vehicle	118	85	171	151	118	98	129	-24%	-17%
Theft of Motor Vehicle Parts/Accessories	1	5	8	21	49	9	17	-46%	-82%
All Other Larceny	271	253	227	207	190	222	230	-3%	17%
Motor Vehicle Theft	76	76	81	88	99	88	84	5%	-11%
Stolen Property Offenses	13	14	17	14	9	8	13	-40%	-11%
Drug/Narcotic Violations	56	50	53	38	44	83	48	72%	89%
Drug Equipment Violations	22	16	18	12	15	22	17	33%	47%
Betting/Wagering	0	1	1	1	0	0	1	-100%	NC
Gambling/Equipment Violations	1	1	1	0	0	0	1	-100%	NC
Pornography/Obscene Material	1	2	3	13	7	6	5	15%	-14%
Prostitution	0	1	0	0	1	0	0	-100%	-100%
Weapon Law Violations	20	21	17	14	13	17	17	0%	31%
Animal Cruelty	14	14	16	9	4	3	11	-74%	-25%

**Table 1: Overall Crime Percentages**

Table 1 highlights those offenses that had a notable percent change in their reporting. The 5-year average includes data from years 2018-2022. The 5-year percent change looks at the difference between the 5-year average (2018-2022) and the 2023 data. The resulting percentage change validates any trends that may be present in the 2023 data. For example, if robbery decreases 50% from 2022 to 2023, there is no way to tell from that figure whether 2022 was unusually low or 2023 was unusually high. Therefore, comparing 2022 to an average helps to better assess whether the crime truly went up or down in the most recent year. “NC,” or non-calculable, is used when a number cannot be calculated. For further explanation on table 1 methodology, please see our past annual reports available on our website.

## Overall Crime Comparisons – Group A Crime

2023 there was a 9 percent increase in the number of personal, property, and societal crimes reported when compared to 2022. More importantly, the number of offenses in 2023 represents a 7 percent increase over the 5-year average.

### 5 Year Crime Trends

The offense types (crimes in category larger than 10 per year) that had the most significant decrease between 2023 and the 5 year average: theft of motor vehicle parts and accessories (-46%), stolen property offenses (-40%), robbery (-32%), theft from a motor vehicle and burglary (-24%), credit card fraud (-18%), and vandalism (-10%).

The offense types (crimes in category larger than 10 per year) that had the most significant increase between 2023 and the 5 year average were: drug/narcotics violations and drug equipment violations (+72%, +33%), theft from a building (+56%), identity theft (+52%), intimidation (+49%), shoplifting (+44%), Swindling (+24%), and simple and aggravated assaults (+13, +12%)

### 1 Year Crime Comparison

Notable changes by number and type of offenses reported in 2023 compared to 2022 (crimes in category larger than 10 per year). A sample of notable decreases in 2023 from 2022 include: theft of motor vehicle parts or accessories (-82%), burglary (-25%), robbery (-21%), and motor vehicle thefts and stolen property offenses (-11%). A sample of notable increases in 2023 from 2022 include: identity theft (+65%), swindling (+62%), credit card fraud (+50%), theft from a building (+40%), aggravated assault (+27%), intimidation (+22%)





## Additional Data Notes on Table 1

The increase in theft of motor vehicle parts and accessories noted in 2021 and 2022 is a result of the increase in catalytic converter thefts. In January of 2023, Massachusetts' Bill H.5356 was declared an emergency law to curb catalytic converter thefts in the state. The bill limits secondary sales of auto parts without proof of ownership, and the legislation outlines additional record-keeping requirements. After this bill was signed, EPD saw a significant drop in reported thefts.

The increase in shoplifting incidents is likely the result of proactive outreach by the department to our retail partners at the Gateway shopping plaza. EPD encouraged loss prevention staff at these retailers to reach out in real-time when incidents are occurring to report more frequently to EPD after discussions with these retailers determined that in some cases, incidents were not being reported, the retailer was waiting to report, or reporting incidents in batches.

The increase in theft from a building is reflective of the increase in mail package thefts—from porches to shared lobby spaces. NIBRS defines theft from a Building as "a theft from within a building which is either open to the general public or where the offender has legal access." Due to this definition, thefts were classified based on access to shared spaces within apartment buildings and method of entry.

The increase in drug narcotics violations is a result of increased proactive efforts made by the EPD Special Criminal Investigation unit to disrupt the drug trade in the greater Boston area.

The increase in pornography/obscene materials noted in 2021 is a direct result of an EPD detective from the CIU being assigned as the EPD affiliate of the Massachusetts State Police Internet Crimes Against Children (ICAC) Task Force. In this role, the detective is assigned cases received from tips about crimes against children that are occurring on the internet with a nexus to Everett. The ICAC Task Force targets predators who are seeking to exploit and victimize children through the use of computers and the Internet. The ICAC Program is a national network of 61 coordinated task forces representing over 3,000 federal, state, and local law enforcement and prosecutorial agencies. To contact the MSP ICAC, please go to <https://www.icactaskforce.org/TaskForceContacts> and click on Massachusetts.

The decrease in identity theft noted in 2021 and 2022 is due to the decrease in reported stolen identities used to file unemployment claims. In 2020, there was a nationwide increase in unemployment claims filed as a result of the pandemic. Throughout 2020, this claims system was hindered by fraud. In 2023, there was an increase in fraud-related incidents as a result of online scams and identity theft related to credit card accounts, both bank and commercial business credit cards (i.e., Home Depot Card). Identity thefts largely resulted from victims sharing personal information with unidentified individuals who claim to be from a reputable source (i.e., Uber customer support for employees, National Grid Representative, Facebook groups/marketplace, etc.).

Additional Arrests made on Group B Offenses in 2023: Table 2

Arrest Date					
Offense Type	2019	2020	2021	2022	2023
Disorderly Conduct	46	32	43	26	25
Driving Under the Influence	65	26	24	40	34
Family Offenses	93	107	117	130	125
Trespass of Real Property	19	14	34	5	49
Liquor Law Violations	2	3	0	3	0
All Other Offenses	4	0	14	0	2
<b>Total Group B Arrests</b>	<b>229</b>	<b>182</b>	<b>232</b>	<b>204</b>	<b>219</b>

### Notes on Table 2

Group B offenses are only reported to the State if an arrest is made. Therefore, the incident count for Group B offenses mirrors the arrest count. The data captured in this chart is a count of incidents, not a count of crimes (each incident can have more than one crime attached to it). As an example, if a party is arrested for shoplifting (a Group A offense) and is subsequently trespassed from the store (a Group B offense), only the Group A offense of shoplifting would be counted. Additionally, as stated above, if a group B offense is committed, but no arrest is made, it is not reported to the State.



**Everett Police Department**  
45 Elm Street Everett, MA 02149 (617) 389-2120

<http://www.everettpolicema.com/>



Like us on Facebook: <http://www.facebook.com/EverettPoliceMa>



Follow us on Twitter ("X"): @everettpolicema or <https://twitter.com/everettpolicema>



**This report was compiled by the EPD Crime Analysis Unit.**

**Report printed May 2024**

**Questions/Comments/Feedback: [Melissa.trzepacz@cityofeverett.org](mailto:Melissa.trzepacz@cityofeverett.org)**

